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December 9, 2005

BY COURIER

Jayant Bhandari dba Rajni Bala's Indian Cuisine 1279 East Hastings Street Vancouver, BC V6A 1S4	Relishtrove Foods Inc. c/o Registered and Records Office #1001-950 Jervis Street Vancouver, BC V6E 2B4
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Attention: **Jayant Bhandari**

Attention: **Rajni Bala and Jayant Bhandari  
Directors**

Dear Sirs/Mesdames:

**Re: Rajni Bala's Indian Cuisine  
1279 East Hastings**

Your e-mail of November 27, 2005 has been referred to the writer for response.

In your e-mail, you complain about certain actions of a City of Vancouver Property Use Inspector, Lynn Urekar, which you allege occurred on July 5, 2005.

Ms. Urekar is a Property Use Inspector employed by the City of Vancouver in District 23 of the City, which includes your business address. As a Property Use Inspector, she is responsible for carrying out various inspections pursuant to License By-law 4450.

That By-law sets out the responsibilities of persons who wish to carry out business in the City. Those responsibilities include the following:

- s. 3(1) *No person shall carry on within the City any business, trade, profession or other occupation without holding a subsisting City license therefor.*

and

- s. 7 *Every owner or occupier of any real property in the City shall give to the Inspector and to any member of the Department of Permits and Licenses authorized by the Inspector for the purpose, such access at any reasonable hour*

*to such real property and every part thereof and such information with respect thereto as may be reasonably required to enable necessary inspection to be made.*

On July 5, 2005, Ms. Urekar apparently observed you working in your restaurant. It is one of her responsibilities to determine whether or not businesses are operating pursuant to a valid and subsisting business license and her purpose in attending your business was to determine that fact.

With businesses such as yours, small restaurants in which the owner/operator is likely to take an active role in food preparation and serving, City license inspectors generally do not inspect during lunch and dinner hours in order not to interfere with the operation of the business. Accordingly, when Ms. Urekar saw you working in the restaurant at 10:00 a.m., she attempted to speak with you and inspect your restaurant, as is her normal practice.

Your e-mails indicted that you were in fact proposing to open your restaurant that day, July 5, 2005. I would note that your 2005 Business License was not issued until July 13, 2005. Opening a business prior to obtaining a business license is a contravention of the License By-law.

Any licensed business in Vancouver is subject to routine inspections several times a year. You have yet to have a routine first inspection and you can expect that to occur in the next few weeks. All business owners are expected to cooperate with the district property use inspector, who is responsible to ensure that your business operates in accordance with City by-laws.

Ms. Urekar attempted to carry out a routine inspection in a routine manner. Although she was not carrying her identification, she did produce her business card and driver's license to you. She advises that she was taken aback by your anger and abusive attitude towards her.

Ms. Urekar is an experienced and capable inspector who is well regarded at City Hall. You can expect that she will be inspecting your business regularly as part of her normal duties.

I would expect that, as a matter of fairness, you will publish this response to your e-mail on your website, as is your stated intention.

Yours truly,

CITY OF VANCOUVER

Per:



Catherine Kinahan

cc: Mayor Sam Sullivan  
 cc: Barb Windsor, Deputy Chief License Inspector  
 cc: Jacquie Forbes-Roberts, General Manager of Community Services  
 cc: Lynn Urekar, Property Use Inspector